

A hand holding a pen over a document, with a grid overlay.

4 critical thinking skills

*A whole-brained approach to
problem solving and
decision making*

Most thinking skills programs rely heavily on influencing one side of the brain or the other. They engage, at most, three of the four modes of learning. Critical Thinking Skills takes a unique approach. We use the best left-brained and right-brained thinking processes, in combination with all four learning modes: Sensory, Intuitive, Thinking, Feeling.

Our four-pronged approach helps your people to:

- Gather the facts needed
- Generate new, innovative ideas, approaches and solutions
- Evaluate what makes the most sense
- Get agreement, commitment and support

Performance

Why attend *Critical Thinking Skills*?

When your people can clearly assess what's happening in their jobs, solve problems more effectively, develop more innovative, creative decisions and implement decisions more successfully, your bottom line improves.

Responsibility

Who will benefit?

Any of your people who have a need to understand what is happening in the workplace, why it is happening, which is the best course of action and how to implement successfully to satisfy their internal and external customers.

Skills & Knowledge

What will they be able to do?

- Apply their new skills to actual job issues.
- Address the most important issues.
- Find the root cause of problems.
- Prepare and present recommendations which support proposed solutions to actual job issues.
- Learn creative thinking techniques to help them develop more innovative and effective solutions.
- Build team commitment for implementation of action plans.

Getting Underway

When is the best time to train your people?

The *Critical Thinking Skills* workshop helps your employees meet your customer expectations. They are better able to assess what is happening or might happen on the job. They will understand why problems have occurred. Their ability to decide which is the best course of action will be improved. Your employees will know how to develop the best plan in any situation, and how to implement it successfully.

Contact

Where can you get more information?

Contact us by e-mail at info@processdesignconsultants.com, or visit our website at <http://www.processdesignconsultants.com> for more information on how your people can build their critical thinking skills.

Do it!

How it's done

Two-day workshop

Day 1

Introduction

Basic Thinking Process

The Four Critical Thinking Skills

Introductory Case Study

Situation Assessment

- Presentation
- Application

Problem Solving

- Introductory Case Study
- Presentation
- Practice Case Study
- Application

Day 2

Decision Making

- Introductory Case Study
- Presentation
- Application

Recommendations

- Discussion
- Application

Creativity in Decision Making

- Discussion
- Application

Action Planning

- Presentation
- Application

Meetings (optional)

Integration into Workplace

To give your people a thorough workout, the workshop is divided into presentation and discussion, 6-hours; case study resolution, 4-hours; and application to work-related projects, 5-hours.

The Critical Thinking Skills workshop gives your people new tools to use the day they finish the workshop. There is no need to change internal processes or procedures. No need to reorganise or buy new software. Your people can simply get on with being more productive.

The workshop is also available in a three-day format, focussing on your organization's specific critical thinking needs.